

★★★★★ by Marie Brochstein on 2019-10-14

Hugo knew the readers I was interested in. He helped to select the correct strength and described how they were best used (for short term reading).

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bess Wareing on 2019-10-12

Both Hugo and Adrianna were extremely knowledgeable and helpful! They helped me make smart choices and they were very patient when I took a long time making a decision. They listened well and responded to what I wanted/needed to feel good about my choices. And my orders have been processed quickly. I highly recommend Eye Elegance!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Danny Rannals on 2019-10-08

Loved my whole experience at Eye Elegance. Adriana is awesome at picking out cool frames that look great on you. I am very happy and would totally recommend to my friends.

NPS:

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★★★★★ by Judith Becker on 2019-10-04

They had the frames I was looking for, and were very helpful informing me and helping me file for coverage from my insurance.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by LaVonna Brash on 2019-10-04

Great optical shop! I love their wide variety of frames and personal service.

NPS:

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★★★★★ by Anon on 2019-09-26

The people at Eye Elegance have always been extremely helpful and knowledgeable. I recently purchased my fourth pair of frames from them. Their selection is great, too. Shout out to Squeak, who worked magic on adjusting my new frames.

NPS:

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★★★★★ by Anon on 2019-09-15

Sonja provides outstanding customer services!

NPS:

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★★★★★ by Anon on 2019-09-09

the most helpful people in the area.would highly recommend them.

NPS:

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★★★★★ by Larry Johnson on 2019-08-28

This was my second experience with your Montrose location. As before, I was very please with the friendly, professional service I received. I will definitely be a returning customer.

NPS:

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★★★★★ by Enjoli Walker on 2019-08-19

Squeak was amazing. She took great interest in me and my taste in funky eyewear. Even though I did nit find a frame that knocked me off my feet, I would definitely consider visiting their office again in the future.

NPS:

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★★★★★ by David Onanian on 2019-08-11

Adriana is very personable and knowledgeable about the subject matter. She helped me on a complicated frame and lenses combination and performed it beautifully

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Bennett on 2019-08-10

Professional and attentive

NPS:

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★★★★★ by Mitzi Levine on 2019-08-01

What a great experience! Adrianna spent a lot of time with me helping me look for the right frame and carefully explained to me how lenses can be customized to help with my vision. I am looking forward to my new glasses.

NPS:

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★★★★★ by Jill Glanville on 2019-07-31

Great and delightful people! Great service!

NPS:

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★★★★★ by David Onanian on 2019-07-28

Adriana rocks! She has worked on and delivered at least 10 frames and lenses over the years and done so professionally and enthusiastically.

NPS:

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★★★★★ by Peggy Busby on 2019-07-16

Have been doing business with Daniel for many years. Great selection of frames, knowledgeable, helpful, honest! Does not sell you on a frame if it does not look good on you! Has passed his knowledge & integrity on to son Nicholas!

NPS:

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★★★★★ by Addie Williamson on 2019-07-14

The staff, especially Adrianna, is very friendly, helpful, welcoming and accommodating. She helped me find the right Lindberg eyeglasses. I highly recommend this place and also wish they have a branch in the Pearland area.

NPS:

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★★★★★ by Anon on 2019-07-12

They were able to send my frames off for repair and get them back earlier than expected. Great service!

NPS:

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★★★★★ by Anon on 2019-07-04

We went there for the very first time to check it out, and we were very impressed by the very friendly and helpful service. Thank you!

NPS:

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★★★★★ by Mohammed Alkuwari on 2019-06-21

Very friendly, helpful and a lot of option. Highly recommend.

NPS:

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★★★★★ by Harold "Gene" Batiste on 2019-06-07

Very personable and patient! A pleasurable buying experience. I have been a customer for almost two years now.

NPS:

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★★★★★ by Grace Bishop on 2019-06-02

I've been buying glasses from Eye Elegance for years. They are patient and extremely helpful while trying on different frames. And I love the variety of choices offered.

NPS:

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★★★★★ by Stephen McCleery on 2019-05-28

As always a great experience.

NPS:

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★★★★★ by Anon on 2019-05-24

Staff was knowledgeable and very helpful!

NPS:

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★★★★★ by Deborah Hoffman on 2019-05-23

The best personal attention.

NPS:

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★★★★★ by Rachel Littman on 2019-05-18

Excellent friendly, knowledgeable service. Great selection.

NPS:

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★★★★★ by Ignatia Van Den Veyver on 2019-04-29

i was there late Saturday afternoon 4/27. the person who helped me was wonderful. I don't remember her name.

NPS:

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★★★★★ by Ronald Ray on 2019-04-28

Expensive frames and expensive transition eye glasses. I enjoyed the experience.

NPS:

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★★★★★ by Kory Hinton on 2019-04-28

The red headed sales woman is a delight and I appreciate their prompt efforts in order to full fill my request. Doing a great job!

NPS:

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★★★★★ by Anon on 2019-04-25

Great! Sonja give us an excelente service and advice for the purchase for my daughter eyeglasses since I emailed her to the day we could arrive to the store!

NPS:

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★★★★★ by Anon on 2019-04-21

The young lady who helped me was friendly, helpful and knowledge. And she did an excellent job in adjusting my eye glass frames so that they fit comfortably on my face.

NPS:

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★★★★★ by Gwen Milhouse on 2019-04-19

My service was at the Post Oak location. Truly a wonderful and enjoyable service.

NPS:

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★★★★★ by Tabitha Baer on 2019-04-16

Chelsea was amazing she did everything she could to help my repair as quickly as possible! Much appreciated

NPS:

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★★★★★ by Robert Wiggins on 2019-04-12

Adriana is a good human.

NPS:

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★★★★★ by Curtis Taylor on 2019-04-07

Totally great experience! Lots of styles to choose from and custom made frames too. First time in my life I found glasses to fit my narrow face.

NPS:

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★★★★★ by James Taylor on 2019-04-07

Sonja provided excellent service and was delightful! Her recommendations were very helpful.

NPS:

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★★★★★ by Curtis Taylor on 2019-04-07

Totally wonderful experience.. First time in my life I found glasses that look great and fit my face properly. Thank you.

NPS:

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★★★★★ by Anon on 2019-04-06

My 1.5 year old frame broke on the earpiece. Sonia quickly checked all the options for me and ordered a new earpiece. Meanwhile we selected some trifocals sunglasses and made a purchase. Easy, unpressured and in little time.

NPS:

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★☆☆☆☆ by Jan Diesel on 2019-03-29

I always receive prompt, friendly and knowledgeable service.

NPS:

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★★★★★ by Donald Williams on 2019-03-22

Very helpful, courteous, and awesome!

NPS:

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★★★★★ by Melly McCutcheon on 2019-03-08

I love Eye Elegance. It feels like home whe. I am there. I especially love Squeek.

NPS:

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★★★★★ by Anon on 2019-02-18

Nick is always so helpful. We appreciate him very much.

NPS:

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★★★★★ by Lynda Meyer on 2019-02-11

Great customer service and all my questions were answered in choosing the type of lenses that were best for me.

NPS:

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★★★★★ by Win-Win Aung on 2019-01-28

Excellent service

NPS:

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★★★★★ by Scott Sparvero on 2019-01-23

i have gone to several places in the Montrose and around Houston for my eyeglasses over the years and Eye Elegance is by far the best. Great selection and great service!

NPS:

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★★★★★ by Anon on 2019-01-18

As always, great service. I misses seeing Sonja, but Lucas took very good care of me.

NPS:

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★★★★★ by Meredith Doggett on 2019-01-18

Very helpful, patient and knowledgeable.

NPS:

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★★★★★ by Bruce Coffman on 2018-12-10

The only thing more impressive than the incredible products at Eye Elegance is the incredible PEOPLE who work there. They obviously care about what the customer experiences and it shows in everything that they do from the moment you walk in the door. My most recent visit was for some help with the fit of my glasses, and once again they exceeded all expectations.

NPS:

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★★★★★ by Anon on 2018-12-09

Squeak the sales associate was great. She was very patient and helped me find exactly what I was looking for.

NPS:

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★★★★★ by Frederick Frost on 2018-12-04

Best selection. Best service. Best advice. Not a huckster or sales jockey in the entire organization.

NPS:

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★★★★★ by Magoe Johnson on 2018-12-03

Eye Elegance is the best place to buy quality designer eyeglasses and shades. Not only do they have a unique collection of eyewear but they also have a awesome repair shop. I highly recommend if you are looking to purchase great eyewear and/or to get eyeglasses repaired.

NPS:

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★★★★★ by Anon on 2018-12-01

Eye elegance has the best selection of frames I've seen in Houston. The service is unparalleled. Really professional, really personalized, there is a real concern with giving you the best fitting and flattering frames. The turnaround time is very quick. I really like that they make alot of things on site. Highly recommended.

NPS:

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★★★★★ by Carol Keyte on 2018-11-30

We have been going to Eye Elegance for years and wouldn't go anywhere else. The quality and styles are the best, and Sonya has always been right-on with her advice and style choices for both me and my husband.

NPS:

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★★★★★ by Jeana Pate on 2018-11-29

Exellent customer service from Adriana.

NPS:

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★★★★★ by Daniel Breisacher on 2018-11-17

Friendly ,short wait knowledgeable

NPS:

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★★★★★ by Kenneth Goldstein on 2018-11-15

From the time I placed a call to Eye elegance, to my visit in the store, you provided me with the true definition of personal service, and caring about the customer! This is why I have been a customer of my elegance for over 20 years I will continue to be a customer for the next 20 years!

NPS:

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★★★★★ by Bruce Coffman on 2018-11-15

Great products and the staff @Montrose store is every bit as good as the glasses they sell. After decades of thinking all Crizal lenses are the same I was surprised at how much better my EE lenses are compared to my PearlVision lenses - noticeably sharper image, even though the prescriptions are identicle. Expensive, and worth every penny.

NPS:

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★★★★★ by Alex Lopez Negrete on 2018-10-29

Love them. They have GREAT lines, great stock, but the best thing is the service. Their people are awesome - and always have been. You want someone to take time with you, make sure you get the look that is best for you...go there.

NPS:

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★★★★★ by Anon on 2018-10-27

Very nice and capable staff. The best frames and service in Houston

NPS:

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★★★★★ by Andrew Gamble on 2018-10-22

Lucas provided excellent customer service and the selection of frames to chose from was amazing. Lots of exclusive brands that you wont find elsewhere. Highly recommend Eye Elegance!

NPS:

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★★★★★ by Kevin Kelley on 2018-10-21

I always shop at Eye Elegance

NPS:

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★★★★★ by Mary Gallagher on 2018-10-21

Wonderful to work with

NPS: N/A

★★★★★ by Joyce Burr on 2018-10-08

I loved the selection of frames and the help I received. The fitting process was also excellent. I will definitely return.

NPS:

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★★★★★ by Teresa Flores on 2018-09-30

Always excellent service from Adrianna. I referred a client previously, I never received a \$50.00 voucher. I have been a long time customer, I have an order of lenses on order. I would appreciate a voucher for my referral to be credited for this purchase if it can be considered.

NPS:

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★★★★★ by Sucema Slaughter on 2018-09-24

Very helpful, friendly, , good atmosphere.

NPS:

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★★★★★ by Ashley Milhouse on 2018-09-17

I absolutely love Eye Elegance. I love purchasing new frames, it is therapeutic. Nicholas knows exactly what I like and to be honest since I have shopped there for so long the amount of time I am in there when I go has dramatically decreased. I walk in and he knows exactly what I will like and will fit well on my face. I went recently and probably spend about 7 minutes in there total. I need him to start giving me some options that we both know are not exactly for me just so that I can spend more time in the store. Again, I absolutely love this place. Love the staff at both locations. Always a pleasant experience and I would be remiss if I did not mention that the frames are so unique! Everyone always asks where I get my frames from.

NPS:

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★★★★★ by Anon on 2018-09-10

Eye Elegance offers designer frames and high end lenses. But really, any eyeglass gallery could do that. What sets Eye Elegance apart from their competition is their service. They staff the stores with knowledgeable, friendly staff who have a sharp eye for what looks good on you. I tend to be less adventurous; when my selection was solely up to me, I bought similar styles and bland colored frames for decades, and the help at other stores acted like helping me find a good frame for my wide face was an imposition. Last year, I put myself into the talented hands of the staff of the store, explaining that I am lousy at choosing what works for my face. They were brutally honest (which I asked for!) about what did and didn't look good on me. They steered me towards frames that look great and have garnered me many compliments. This

year, I had the good fortune of having my entire FSA to burn so I returned. There were different staff members when I walked in, but they, too, took all the time I needed to feel confident in my purchases. They helped me choose frames that look good on my face, push my comfort level a little so that I'm not always buying the same pair of frames, and were extremely friendly and knowledgeable. It feels great to be treated like they care that you walk away with the very best pair of glasses for you. You're going to drop a large amount of money if, like me, you need progressive lenses; it's nice to be treated well while doing it -- and feels a little bit less painful. You might be looking for something slightly different than I was. If you tell them what you want, they will take however long you need to find the perfect frames. They are super patient; trying on 50 pairs is no more a problem than 5. I will warn you that the frame prices are steep. My favorite designers are not cheap, sadly for me. I couldn't have afforded them if I hadn't had the FSA to spend. If you're looking for a bargain price on average quality frames, I'm not sure this is the place for you. I've had the good fortune to stay healthy this past year, so I got to splurge on something that I will use every single day. Regardless, if you can afford high quality glasses, it's impossible to do better than Eye Elegance.

NPS:

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★★★★★ by Anon on 2018-09-06

Sonjia was helpful, informative, knowledgeable and patient as I tried to find a frame and lens that fit, that I liked and that my wife liked. Every time we come into the store she makes us feel welcome.

NPS:

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★★★★★ by Anon on 2018-09-03

Great Frames, excellent customer service.

NPS:

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★★★★★ by Catherine Larsen on 2018-09-03

The best!

NPS:

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★★★★★ by Gwen Milhouse on 2018-09-01

Enjoy the personal service

NPS:

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★★★★★ by Anon on 2018-08-31

Very nice and helpful staff. Looking forward to see the result.

NPS:

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★★★★★ by Sheila Turner on 2018-08-22

I have been going to Eye Elegance for many years. They have always been extremely helpful, kind, and accommodating. They have a great selection of designer frames, especially the styles I really like.

NPS:

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★★★★★ by Sydney Townsend on 2018-08-16

Lucas provided great service. He was very knowledgeable, but low pressure. He listened to what I was looking for, helped me find the right pool of possibilities, then let me make my final decision. I cannot wait until my glasses are ready!

NPS:

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★★★★★ by Jacqueline Dearen on 2018-08-15

Very good Customer Service. They are always willing to help.

NPS:

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★★★★★ by Anon on 2018-08-12

Excellent customer service!!!

NPS:

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★★★★★ by Anvar Khodzhaev on 2018-08-11

Excellent service as usual and wide variety of perfect frames

NPS:

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★★★★★ by Toni Hodges on 2018-08-09

Very helpful staff, nice selection

NPS:

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★★★★★ by Anon on 2018-08-08

Great value and amazing service each and every time.

NPS:

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★★★★★ by Carol Keyte on 2018-08-07

My husband and I have been relying on Sonja for all of our eyeglass needs for over ten years. She stays up-to-date with new eyecare styles and maintenance, and she keeps her clients in mind when she sees his or her perfect frame. Each time I get new glasses I realize that I've waited too long.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Keyte on 2018-08-03

A great place where you get very personal service. We have used Sonya for years and never been disappointed

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Rutherford on 2018-08-03

Adriana is my go to girl. Im sure everyone else is great but Adriana and I have been together a long time. She has good recommendations. I really like the selection of frames and the service is terrific.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Eric Van Uchelen on 2018-08-02

great service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-07-30

Great selection and advice. Sonja also worked with me to adjust the type of lenses that would be most effective in my work environment. Very good experience all the from purchase to delivery!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Allen Gage on 2018-07-28

Daniel always gives excellent service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lynn Blandford on 2018-07-23

The gentleman was so helpful assisting ne with my eyeglass frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by George Rizzo on 2018-07-22

The person who helped me was very knowledgable , friendly and professional. Great experience, will always come back for future glasses and frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Keyte on 2018-07-11

We have been buying our glass from "Squeak" for years, we would never go anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alan Brochstein on 2018-07-11

Nice local store with very long history of providing exceptional service. I was pleased with how quickly and professionally they helped me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Toney on 2018-07-05

I love this place. They offer a wonderful variety of witty and beautiful products. And, their service is incomparable. Every experience with them over the many years since I first encountered them in the old Saks 5th Avenue square, has been a pleasure.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathryn Booth on 2018-06-24

My sister told me about her experience at eye elegance. Her new glasses were perfect for her coloring and the shape of her face. They were a little edgy and took 10 years off her age. My experience was lots of fun. This boutique style store had amazing numbers of interesting frames. Lucas, my guide in my quest to achieve an updated look, was indispensable in finding the right frames for me. I ended up with two totally different looks and will definitely be shopping here in the future.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerry Bailey on 2018-06-15

I love this optical boutique store in the heart of Montrose. It's small, but has an excellent selection of stylish frames and lens options. I've never had to wait (like I did at the large national crafter store), the service and advice was personal and very friendly. A pleasure to deal with.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Frederick Frost on 2018-06-15

Smart. Fast. Reliable. The best.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Korey Langford on 2018-06-11

Sonja is the BEST!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-06-03

It is a pleasant experience doing business here. The employees are knowledgeable about all the merchandise and the services they offer. The details are explained about

the services you are requesting. The service is efficient resulting in less time meeting your needs. No unpleasant surprises here.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-05-31

Great service. They went out of their way to fix glasses that I thought needed replacing. High end pricing but commensurate service and quality. Also very helpful in frame selection.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-05-23

Amazing staff. ADRIANA and Lucas are the best! Great feedback and will do anything for customers. Also, have ability for super quick turnaround.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Keith Chunn on 2018-05-17

Very Good

NPS: N/A

★★★★★ by Gary Pittman on 2018-05-10

Outstanding assistance and guidance with selections

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brenda Richardson on 2018-05-07

Excellent, professional service rendered by Ariana!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-05-07

Sonia is very helpful and knowledgeable and pleasant to deal with.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jan Diesel on 2018-05-03

Always prompt and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-04-29

Excellent, courteous and professional staff performance. Timely results. Great selection of eyewear. I couldn't be more satisfied.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-04-26

The service was outstanding and Coco is as cute as ever

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-04-13

Great products and great service! Returning buyer for the third time!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deborah Hoffman on 2018-04-06

Loyal client for over 30 yrs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karl Stomberg on 2018-04-04

great

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karl Stomberg on 2018-04-04

Always great

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by D'Andre Hyman on 2018-04-03

Exceeded my expectations

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-04-02

Truly exceptional customer service! Unfortunately, the times one can utter these words with any sense of honesty now a days are coming further and further apart. If you are in need of quality eyewear, you owe it to yourself to visit Jeremy at Eye Elegance Montrose.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-03-23

Very helpful and knew product lines. Very efficient.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gayla Brashears on 2018-03-19

Kudos to Adriana - she was extremely helpful and patient. I wear glasses every waking moment, so cool frames are my splurge indulgence--but budget still calls for a limit so I can only afford your high-dollar lines when they are on sale (and the price still makes me gasp). I am quite indecisive, but Adriana was very good at letting me ponder, yet subtly steering me toward a decision. She was very personable and I appreciated not being rushed. FYI - last year I was not pleased with the woman who assisted me at either location (I went to both) and I wound up buying my glasses from your neighbors down the street, Spectacles.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Benedict on 2018-03-16

Excellent service by Adriana

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tod Barrett on 2018-03-09

Could not be more pleased with my new glasses! Jeremy found the out of stock Theo frames in Electric Blue!! First Class service at Eye Elegance on Montrose! Many Grateful Thanks!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nelson Vergel on 2018-03-02

Adriana is excellent. Made me open my mind to other possibilities. Bought two super nice glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Juanita Luna on 2018-03-02

Excellent service always

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-02-21

Excellent selection and service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gwendolyn Goffe on 2018-02-18

Great service choices and attention to detail

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-02-16

Adrianna is amazing!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Holly Martinez on 2018-02-13

customer service like no other place I've been, great product too.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marianne Fairey on 2018-02-07

Adrianna is great at helping choose a style that really complements. Jeremy is patient and thorough, and if there is any issue with your glasses, he will make certain that you are pleased with the outcome before your business is finished. Eye Elegance has the best variety of Lindbergh frames to sample of anyone inside the loop. They work with you to make for a very nice experience. I love my glasses :).

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-02-02

As always, excellent expert service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Yvonne Baier on 2018-01-21

I've visited both locations and the customer service was very personalized and extremely helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Mathews on 2018-01-18

Friendless and helpful staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-01-10

Fast, efficient, personable. Spacious store.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Brennet on 2018-01-08

Great service and selection of stylish and out of the ordinary frames

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-01-04

Jeremy was AMAZING. He truly has an eye for picking cool frames in great colors. I definitely recommend this place. Great Customer Service, and Fast Delivery!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-12-30

The only place I go for my glasses!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-12-28

I heard about this place through some colleagues and decided to check them out. The staff was attentive, courteous and professional. I was particularly assisted by Jeremy, who was very patient and really took his time to find styles of eye wear that were best suited for me and that I loved. I went in there feeling indifferent and left feeling excited about my purchases. Thank you to the staff but especially to Jeremy who helped choose eyewear that has enhanced my confidence and enhanced my eyewear shopping experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Lewis on 2017-12-20

Completely quick and painless. Told Jeremy what I like and don't like and he offered his input. My entire experience lasted ~15 minutes. Fastest eyeglass purchase ever!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Yvonne Baier on 2017-12-18

Sonja gave me the best personalized customer service I've ever had anywhere. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-12-16

Nick is great. I had a problem with my prescription, got my eyes re-tested and new lenses are on the way. Grat, personal service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Thomasina Strange on 2017-12-14

Always personable and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-12-10

Excellent consultation and service. Wide selection of great frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-12-05

Wonderful staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-29

The service, the people, the showcases and location (uptown) is excellent!!! I would recommend it with all my heart. Thank you for your superb service for all these years.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-27

Very courteous and professional

NPS:

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★★★★★ by Michelle Mayes on 2017-11-20

Hugo was amazing and took such time and care with me. He helped me find both sunglasses and regular glasses that are perfect for me! I am so excited to wear my new glasses and have already gotten tons of compliments on them yesterday at church! I cannot say enough wonderful things about my total experience at Eye Elegance - awesome! Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-19

First, I went to the Post Oak location so the survey needs to be modified to cover that location. The service was fine as it always has been. I know I will be pleased with my glasses when i receive them. the only downer is having to file a VSP claim as Eye Elegance is not a network [provider. The selections and service are great, so a little paperwork is not a deal breaker.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michelle Mayes on 2017-11-18

I love my new glasses and sunglasses I recently purchased from Hugo at the Post Oak Store. He was friendly, professional, attentive and so very helpful in selecting both frames which is a very difficult decision with lasting effects. Hugo even called me back when he discovered there was another color lens he thought I would like more for my sunglasses. He really went over and above and pampered me!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-13

We come back to Eye Elegance because of Squeak. She is amazing, She knows what she is doing, she is helpful and we appreciate her assistance.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Win-Win Aung on 2017-11-06

Service was awesome

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-01

Service was excellent. Thank u

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Emily McDowell on 2017-10-30

Adriana was helpful, has a good eye for shape and size, and was fun. Thanks
Adriana

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Debra Cutrona on 2017-10-28

After the first time I bought my glasses at Eye Elegance (Squeek Rocks) I knew I would never go anywhere to purchase glasses. Squeek is honest and easy to work with. She will tell me when things look great, ok or not so good. I love that and I trust her. Trust is so important to me. Also, they do the work there and my goodness - it is perfect. I could not be happier with my purchases.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Debra Cutrona on 2017-10-28

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NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Claire O'Malley on 2017-10-24

Personnel is knowledgeable and helpful. There is a wide variety of styles from which to choose. I come from out of town to purchase frames and have glasses made, and I try to come back for adjustments because I find Eye Elegance better than other stores I have tried in other towns.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-10-22

Very helpful and knowledgeable..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anna Manzo on 2017-10-12

They have a great selection of eyeglass frames and great customer service!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Pam Jenkins on 2017-10-02

I just purchased my second pair of frames from Eye Elegance. i wish I had a dime for all the compliments I received on the first pair that Nick helped me select. Jeremy was also wonderful this weekend. He was professional, honest and kept me laughing. In each instance, they understood the look I wanted and they outfit me better than I ever could have myself. I can't wait until my new glasses are ready.

NPS:

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★★★★★ by Martha Huebel on 2017-09-24

Guided me in selecting the right lenses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by George Santos on 2017-09-22

Staff are always very polite and extremely helpful. I have used Eye Elegance for years. No plans on changing

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-09-21

I was very happy to receive candid feedback on how different frames looked on my face. I've been to places that will sell me anything, the more expensive the better, and been unhappy with the results. I haven't yet been back for receiving my glasses or the final fitting/adjusting so I cannot yet speak to the delivered quality. I loved the selection of gorgeous and functional frames, but this isn't the place to go if you're

looking for a pair of \$99 frames. This is where you go for long-term value rather than a short-term bargain.

NPS:

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★★★★★ by Eric Thiessen on 2017-09-17

Jeremy is awesome! Really appreciated his expertise and advise in helping me find a great new pair of glasses. Customer service is exceptional, as Jeremy spent a lot of time patiently and knowledgeably showing me various options and suggesting which frames would be the best fit for me. In the end, the very first pair he found was the perfect choice! Thanks Jeremy!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandy Brauer on 2017-09-15

Nice selection, great service.

NPS:

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★★★★★ by Twala Eller on 2017-09-09

Eye Elegance is a wonderful little boutique with an amazing selection of quality eyewear. Customer service is exceptional. Thank you Sonja "Squeak" for giving me a gentle nudge outside my usually conservative comfort zone. I was a little nervous with my first purchase selection but ended up liking my Theos so much I purchased same style in another color! I just made my 3rd purchase to my quickly growing eyewear collection! No regrets!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Malik Price on 2017-09-03

The best place I've visited so far . Very knowledgeable and attentive to my needs . The Selctikn of glass frames are awesome . I will be back very soon . The prices are resonible too ..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kelly Reed on 2017-08-20

My friend Jo Adams suggested I go see Sonja about some new glasses. She told me Sonja would help me figure out what looked best on me since I had no idea what I wanted. She was right. Sonja was patient and so very helpful and she did help me figure it all out. I appreciate the help and great service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Charles on 2017-08-20

Both employees I worked with did an amazing job!!! I will definitely be back.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patrick Hosford on 2017-08-17

We always feel welcome when we come and whatever our need is that brings us in is always met. The selection of eye wear is nice and not always found at other places. Although it is a drive for us from The Woodlands, it is worth it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Rutherford on 2017-08-09

I always have a great experience with Eye Elegance. Adriana takes care of all my needs. If I need a new pair she has a great sense of style. If I need repairs she makes sure they are done correctly and quickly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-08-09

The staff was very professional and knowledgeable. They listened to my concerns and preferences patiently. Being fitted for new frames can be frustrating, but the people at Eye Elegance made the experience very enjoyable. Best part, my glasses were ready ahead of schedule and are perfect.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-08-07

This was a first experience for me, and it was completely positive. Both people I dealt with were intelligent, focused on the reason I had come in, extremely competent, and gracious. An hour after I walked through their door, I had perfectly repaired sunglasses, with conversation about my satisfaction, as well as very useful recommendations about caring for my sunglasses going forward.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Claudia Soroka on 2017-08-03

Adriana was very friendly and knowledgeable. Very helpful and patient.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Teresa Flores on 2017-07-28

Excellent, personable service by Adrianna as always! Extremely valuable Frame Stylist that knows how help a client. She tells you the truth on how a frame looks and is not pushy about sales. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jessica Pham on 2017-07-27

Adrianna was so so helpful and amazing! She walked me through all the different parts of the glasses and explained to me how I could get the best fit for my Asian nose (no bridge). I love that y'all provide the service of attaching nose bridges here!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lena Adams on 2017-07-26

As always, I had a great experience. Hugo was very helpful and attentive to my needs. He took his time to help us with fining our glasses. We have been customers for years before Eye Elegance was in Highland Village.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anvar Khodzhaev on 2017-07-26

Awesome service, great choice of eyewear.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-07-25

I received personalized service that you would expect from a great local retailer.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Leslie King on 2017-07-12

As always it is a great experience. Adriana is so knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marion McCollam on 2017-07-02

Ariana was very helpful in my search for the perfect glasses, and she took time as I tried on several pairs, she gave me good information, and made good suggestions,

and I am very satisfied with the Theo style I'll now have. I also had a chance to congratulate Sonia/Squeaky on her 10th anniversary; she has extraordinary skills and is a good friend too. Marion

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Fahr on 2017-07-01

Very professional work.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ron Bland on 2017-06-06

Very helpful re: understanding differences between reading glasses, glasses for the computer, multifocal and options.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Korey Langford on 2017-06-03

I do not know if there are words to describe the service these people provide. The cost of the service they provide is deffinatly worth it. Eyewear is a very specific and they will direct you to a product that is best for you. They will be honest with you making sure you leave there looking your best, after all they are wanting to make sure you come back and tell you friends.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerry Williams on 2017-05-30

Always know I'm in qualified hands.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Penny Rogers on 2017-05-25

Great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-24

Knowledgeable and skilled on fit, style, and other options.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-17

Great selection of quality eyewear coupled with knowledgeable folks who understand their products

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-17

Great selection of quality eyewear coupled with folks who know and understand their products...

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gary Karter on 2017-05-06

They have been taking care of my eye ware needs for over 16 years and they have been great. Daniel has an experience staff and they are always very attentive and helpful. There is no reason to go anywhere else especially with there other location on Post Oak Blvd at San Felipe.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-06

Very knowledgeable and competent, good at explaining options, lots of types of frames (sort of overwhelming)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Iris Parzych on 2017-04-29

Adriana at the Montrose store spent a lot of time with me. She was determined to find glasses that fit my small face and wide bridge. I bought two pair on clearance that fit perfectly. I have insurance, so I went to TSO for the lenses. I wish you took insurance because I would have bought rimless glasses. If people like my new glasses, I will tell everyone where I bought them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deborah Hoffman on 2017-04-28

A loyal customer for over 25 yrs.! Best personal service & large selection of unique frames to choose from.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Bias on 2017-04-24

I showed up with a 2 year old prescription instead of new one. I was told no-worry, we will call your doctor and take care it. I didn't call back today to check, because I knew they would take care of it. Very refreshing.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephen McCleery on 2017-04-24

Always a great experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kim Rathmann on 2017-04-23

Great frames to choose from and fun, helpful and knowledgeable staff. Will never go anywhere else!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-22

Personnel was very helpful and attentive.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-20

Simply the best experience i have had buying eyeglasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-18

Gary was professional and most helpful. He noticed an error in my prescription that was corrected before my lenses were made.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Roger Lee on 2017-04-17

My consultant was extremely professional and helpful in the selection process of my frames. She took the time to show me all the options and make recommendations regarding the best fit for me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-03

I had used Eye Elegance once and the next time I needed glasses I went some place else and I should have went back to Eye Elegance. So that is what I did this year and I can see much better. Thanks Sonja.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jane Cherry on 2017-03-27

Quick and easy and lovely glasses....I cannot as yet report on the usefullness of the RX but will let them know.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-20

Appreciate the time taken with me in selection of glasses. The staff is very professional yet accommodating. Selection was quite extensive. Will return for further purchases.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ami Koret on 2017-03-16

We are loyal Eye Elegance customers for many years. After trying different eyewear providers we came to the conclusion that Eye Elegance is a mile above everyone else in quality and customer service. Daniel and his team go out of their way to provide the best shopping experience when one needs a new frame or new lenses. We will remain their customers for many years to come.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alice Harrigan on 2017-03-15

Wonderful staff! Told them what I was looking for and they showed me many frames on sale. I still wasn't satisfied and then the young lady showed me a pair of discontinued frames! They were perfect! Now, can we somehow bring back pince nez? That is what I really want.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-15

Simply the best. So happy with my frames!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeffery Weinberg on 2017-03-14

Great frames at Montrose Store. Great service. Squeak is wonderful! Wonderful sense of style and what frame works best for me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Andre Connan on 2017-03-11

Great service as always. Thank you Andre Connan

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Dragoo on 2017-03-09

Excellence service, as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Essa Sackllah on 2017-03-08

I visit Eye Elegance not only for latest styles and vast selection of quality frames but also for the skilled craftsmanship that is evident in the lenses that are made for me. The customer service that I have received from Adriana was exceptional. She took extra measures to make sure my glasses fit exactly as they should and told me if I ever needed an adjustment that I could just come by the store and she would be happy to take care of me. Great Experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-06

Great experience. Squeak is wonderful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephanie Williams on 2017-03-03

Always very helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-02-24

Fantastic experience. Sonja was the best!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alan Westheimer on 2017-02-23

Sonia was terrific as usual. She's been our go to person for many years.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Birkhead on 2017-02-07

Gary was insightful and accommodating. He showed me a variety of frames which helped me hone in on my choice, and his expertise was unparalleled in the specifics of my prescription. I've never seen such attention to detail in my eyeglasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Maria Cinta on 2017-02-07

I have been helped with a high degree of professionalism and personal attention. All team members in Eye Elegance show expertise in their field and are customer oriented. I have been have been a satisfied customer of Eye Elegance for many years. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Myra Florance on 2017-02-05

Always excellent service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-02-04

Great service, professional and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kevin Kelley on 2017-01-26

The place to shop for eye ware

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-26

If you match the wide variety of frames to select from, with Sonja's knowledge and natural talent, you will walk out with a perfect pair of frames that fit your face and personality perfectly. Sonja is key in nudging you to try something new and to the right pair of frames that fits your face along with the your preference (fun, conservative, sport, etc.). Sonja is the reason I keep coming back!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-15

Sonja is the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Al Simon on 2017-01-11

Love this place and the people are awesome.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-07

Nick waited on me and was very patient as I tried on many different frames before selecting one.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mia Shorey on 2017-01-01

Great personal service and great selection of glasses. I have a really hard time finding glasses as my face is petite and they had some great choices!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-12-24

The very best selection and service!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marilyn Kobb on 2016-12-13

Sonja and Gary are fabulous! They provide excellent customer service...and I totally trust their knowledge, competence, and taste. It's always fun to come in and try on new frames, knowing that I will be delighted with the quality of my purchase. The selection and service at Eye Elegance Montrose are second to none.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerry Williams on 2016-12-11

Very professional and much appreciated.

NPS:

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★★★★★ by Anon on 2016-12-01

As usual, outstanding assistance and service was provided! Thank you to the entire team at Eye Elegance.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shirley Alphin on 2016-11-28

I was very pleased with the service. They spent a lot of time going over options and customizing my glasses

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-11-20

As always, another great visit with Squeak. The selection at this location is wonderful and she is able to pick frames that suit my face and my personality.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-11-17

Very helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Dunn on 2016-11-16

Excellent!! I can't wait to get my new glasses. Thank you, Sue Dunn

NPS:

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★★★★★ by Kristine Mills on 2016-11-09

they are amazing. they make the best lenses. even if i get glasses while on my travels I bring them back to Eye Elegance to make the lenses and fit my glasses. I've been using them for over 15 years and no one is better - anywhere!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jacqueline Hecht on 2016-11-07

Always provides great service and they have fantastic frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dauna Worsham on 2016-11-05

Sonja Riffe is extremely knowledgeable and pointed out that my current frames were not measured correctly. She gave me invaluable information on how to care for my glasses/lens. I've been going to a very successful optometrist in the heights for 11 years but I won't be returning there after understanding how my glasses should be made. I don't think y'all know what you have in this employee but possibly you do! Excellent job!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-31

Absolutely love the selection and service. Wouldn't go anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jusleen Karve on 2016-10-31

It had been almost 10 years since I bought my previous pairs, and had no idea what style or type of glasses I was looking for. Eye Elegance helped me get into fun, fashionable, and still professional eye wear that really complemented my look. The glasses and lenses are pricey, but they are worth even penny!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karla Bowling on 2016-10-28

Working with Sonja is always a pleasure!! Eye Elegance always has a great selection of really funky frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rene Braud on 2016-10-23

The best products and service of anywhere. My last six pairs of glasses came from EE. Recently I went somewhere else and was so disappointed that I requested a refund and headed straight to Eye Elegance for my new glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-15

Terrific service as always!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Janis Peterson on 2016-10-09

I love this place! Pretty pricey but great selection of frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ammaad Khan on 2016-10-03

Awesome - Great Selection and honest opinions. They care about the client .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lynn Houston on 2016-09-29

Made me happy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cindy Martin-Audas on 2016-09-23

Fantastic service. Very high quality glasses .Great people .(knowledgeable but not pushy)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeni Stewart on 2016-09-19

AMAZING SERVICE!!

NPS:

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★★★★★ by Leslie Kalmes on 2016-09-17

I always have a very positive experience when I'm here. The staff is welcoming, knowledgeable and attentive. They want you to be happy with your eyewear decision.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Maria Cinta on 2016-09-09

Excellent experience as ever. Adriana Gonzalez is very knowledgeable, professional and friendly. She made my experience of selecting a new pair of sunglasses (prescription) a pleasurable one. I left the store happy with the service and the type of frame I was looking for.

NPS:

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★★★★★ by Anon on 2016-09-03

It was fine. The salesperson and I had very different taste, which made it a little more difficult to decide which pair looked best on me. I wear my glasses all the time, so I want a pair I feel very good in. And, at the price of a pair at Eye Elegance, I want to feel they are way better than average. I love the range of frames at Eye Elegance--but they ARE pricey!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marion McCollam on 2016-08-24

Squeezy/Sonya always solves problems, researches questions, gives advice, and yesterday found me a pair of sun glasses that fit, I liked, staff approved and turned out to be half price! Once I move closer to the other shop, I'll also drop in to the one on Montrose too, as conveniently I go to Timberline. Five star excellence! Marion

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-24

Never disappointed in the selections they have as well as their commitment to working with me to find the best style for me. They are expensive, as well as other high end opticians, but the designers they represent are the best.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-08

Love the service, however, your prices are really high. I bought replacement lenses for my 2.5's. \$650+. Wanted to buy new frames, but thought \$250+for (2) posts and a bridge was a bit much. Unfortunately, I also wanted to buy a pair of sports sun glasses with prescription lenses. However, \$1k is over my budget. Recommend you also offer some mid-range options.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerry Sinitiere on 2016-08-05

Terrific!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Frederick Frost on 2016-08-05

Adrianna and Sonia are fabulous at what they do. Knowledgeable, helpful, and at the top of their game.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Leorah Levin on 2016-08-04

Very friendl and most helpful Beautiful frames!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Bright on 2016-08-01

Great assistance from Greg, who has a level of experience, professionalism, and friendliness to make shopping a pleasure. If you're looking for quality and a unique look, this is your place to find eyeglass frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-07-29

I always appreciate the sincere approach taken to address customer service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sallie Humphries on 2016-07-18

Eye Elegance is wonderful. Beautiful selection of glasses with attentive and helpful staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Julie Molis on 2016-07-15

The Staff was so nice and we were please of the prompt service.Gary and Adriana#1

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ivis Westheimer on 2016-07-14

Always wonderful! I wouldn't trust anyone else for my vision needs and the frames are more than fantastic. Great family owned store.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Greiss on 2016-07-14

They were extremely patient and helpful in the selection process. I couldn't make up my mind on the first (or second) visit and each time, they were gracious and attentive. On the third visit, I finally made up my mind and they again were most helpful explaining all the various kens options and what would be the best fit for me. I would highly recommend these folks.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lanham Frazier on 2016-07-08

I experienced the highest level of patience and professionalism from the two ladies at Eye Elegance. They were a joy to work with and they helped me to make the best decision for eyeglass frames and lenses. A 10.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Clair Menning on 2016-07-01

Very professional; extremely courteous; bent over backward to make sure I was happy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Ellen Limitone on 2016-07-01

I have been shopping here for almost 20 years and have received excellent suggestions and service. Strangers stop me in public to ask where I got my glasses. They are the best,

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-29

I have been using Eye Elegance for several years and I keep returning because everyone is very helpful and knowledgeable. I feel confident that I am going to get an excellent product to preserve my vision. Their selection of frames is exceptional and I love having a great selection.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bambi Bailey on 2016-06-27

I loved looking at the unique Theo frames as well as the other brands you carry. I was worried that when I moved away from Tyler I wouldn't know where to find fun glasses. Now I know.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tamela Hamilton on 2016-06-27

I have purchased several other pairs of glasses and the service is very good. They have repaired glasses for me twice with no charge. The styles are interesting and varied.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-24

Always a pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-23

Service was great as always. Now that they have 2 stores, I went to both. They transferred my choices from one location to the other location so I could compare. 2-3 salespeople weighed in on my selections. Always helpful to have a second or third opinion on what looks best.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gwendolyn Goffe on 2016-06-20

Great staff and attention

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-20

Excellent, professional service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Bias on 2016-06-15

The staff at Eye Elegance treat every customer like you are the reason they came to work today. My husband and I have been to the store probably a couple of dozen times in the last 3 years, but they know our name. They are able to pull our file without ever asking our names. They treat us like friends. They are fabulous.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-09

I always receive great help and service.

NPS:

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★★★★★ by John Kleiner on 2016-06-08

Excellent service by phone to my rural Hawaiian location!

NPS:

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★★★★★ by Mark Harris on 2016-06-05

Great selection of frames and service. The best.

NPS:

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★☆☆☆☆ by Anon on 2016-05-27

I was very disappointed by my last visit and don't intend to go back. I have been a long time customer of a Eye Elegance. I have bought at least two expensive frames from them and numerous new lenses. I went in for a price on a new prescription and found some sunglasses that I loved and which were on sale. I asked how much it would cost to put prescription lenses in since I need correction 24/7. They gave me a price and I bought the sunglasses though, even on sale, they were very expensive. I then took them to another store for a price comparison and was told that there is no way a prescription will work in these glasses because of the curved shape of the lenses. Eye Elegance lost me as a good customer. They know me and have my sales history on file. I believe they should have been honest and told me the sunglasses were not a good purchase for me with my particular prescription.

NPS:

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★★★★★ by Anon on 2016-05-20

Great job handling a warranty repair.

NPS:

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★★★★★ by Carmel Dyer on 2016-05-20

Staff very helpful and kind. Glasses received promptly and just as ordered.

NPS:

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★★★★★ by Garrison Wynn on 2016-05-13

They really have a lot of options and the people are very informed and sincere in helping you make a good decision. The styles and overall quality is outstanding and I am a pretty hard to please when it comes to glasses and sunglasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Rich on 2016-05-01

Pleasantly surprised by the excellent customer service.

NPS:

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★☆☆☆☆ by Anon on 2016-04-27

Horrible. New Lense scratched at the factory, they said, and needed to be replaced. Took a week. Brought eye ware home and found the other lense scratched. 1 week later, go to pick up the eye ware, and now the other lense is scratched. Big long scratch down the middle of the lense. 10 days later, still no eyeware. 600 dollar lenses. Poor service, poor attention to detail, poor communication, and not even an apology. Costco does a better job!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-25

Love the selection of frames, best choices by far at least for me. Lenses, well really need the technology to be testable before spending 800\$ on a prescription that can only be described as better/somewhat better/ could be better.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerry Sinitiere on 2016-04-23

Angelina was wonderful and very helpful. I had a bit of an emergency with broken glasses and she solved the problem in a flash! Walked out with new frames with the lenses from my broken glasses and bought an extra pair with her very helpful assistance. Love my Oliver Peoples! Thanks Eye Elegance.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Martin Debrovner on 2016-04-22

Professional staff

NPS:

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★★★★★ by Gretchen Heyer on 2016-04-07

I have problem eyes and was treated as if my problem eyes were welcome

NPS:

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★★★★★ by Maria Blassan on 2016-04-07

great customer service and products are pretty cool

NPS:

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★★★★★ by Deborah Hoffman on 2016-04-07

They offer the best and latest in high end optical wear and provide outstanding customer service.!

NPS:

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★★★★★ by Mark Harris on 2016-04-06

Excellent service and frame selection. I would highly recommend Eye Elegance to everyone!

NPS:

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★★★★★ by Anon on 2016-04-05

I thought i needed new frames, but they were able to adjust my frames to fit! Thanks!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-04

Excellent help deciding what looks best with so many beautiful choices.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alvin Blaustein on 2016-04-04

Don't get glasses often, maybe every 5 years. I have a job that depends on my vision so need comfort, carefully engineered complex lenses that protect my eyes. Of course I I still want people to say "I love your glasses" Eye Elegance is very professional. It provides a broad selection of frames, experienced honest and informed staff (I need someone to say "noooo" even if I ignore good advice), fits them well and takes responsibility for your satisfaction (but not if you just don't like them anymore). It's not 5nstars because folks should know this place is not for bargain-hunters.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Watson on 2016-04-03

True professionalism and love for what they do is always on display. We have benefitted from their fine service for more than 25 years.

NPS:

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★★★★★ by Annette Sondock on 2016-03-31

Excellent

NPS:

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★★★★★ by Anon on 2016-03-28

Courteous and knowledgeable sales people. Was very happy with my purchase.

NPS:

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★★★★★ by Leila Mischer on 2016-03-18

Very good!

NPS:

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★★★★★ by Anon on 2016-03-15

Wouldn't purchase my eyeglasses anywhere else. They have the best selection of frames.

NPS:

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★★★★★ by Anon on 2016-03-07

Staff was very helpful, knowledgeable and friendly. Price was competitive.

NPS:

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★★★★★ by Margit Axelrad on 2016-03-06

The service and collection of frames are amazing

NPS:

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★★★★★ by Claire O'Malley on 2016-03-05

I have purchased glasses at Eye Elegance since 1985. They have a large and unique selection of frames, but more importantly they are attentive when you arrive; helpful without being intrusive in your search for the right look; informed about the types of lenses available; and quite prompt at providing a completed product. I live in San Antonio, but come to Houston to purchase glasses. I am frequently asked where I found the glasses I wear, and I always say Eye Elegance with enthusiasm.

NPS:

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★★★★★ by Patricia Moore on 2016-03-02

Everyone in the store approached me, said hello, helped with questions

NPS:

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★★★★★ by Bain Slack on 2016-02-23

I have been shopping and dealing with eye elegance for almost 20 years and have been mostly pleased. But the level of courteous professional customer service I received last Saturday from Nicholas and Christopher at the Post Oak store was at

the highest level. They were both very helpful and capable in helping me with my needs. Thanks to both. Bain Slack

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-02-22

Absolute best selection of eyewear and the most knowledgeable people I have ever had the pleasure of dealing with. Wouldn't consider going anywhere else for my eyewear needs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edward Page on 2016-02-22

Great service and they know their business.

NPS:

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★★★★★ by Anon on 2016-02-21

Good attentive service and knowledgeable team.

NPS:

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★★★★★ by Anon on 2016-02-19

My husband and I have been customers ever since we moved to Sugar Land from Austin seven years ago. Sonya has been able to provide us with excellent results in both vision and style. I have received nice compliments on all styles I've worn.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Pearlie Wright on 2016-02-16

I always enjoy my visits. I am greeted by folk who remember me.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cindy Martin-Audas on 2016-02-08

Extremely knowledgable employees. I felt very comfortable in taking my time and trying on numerous options. No sales pressure (I wound up purchasing 2 pairs of glasses). I visited Eye Elegance on the recommendation of the eye glass store attached to the clinic I use. They carried the brand I was looking for and others I had never heard of and was very impressed with the quality . I have to travel over an hour but it is well worth the drive.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Andre Connan on 2016-01-31

As always Great service and product selection. Thank You

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-01-17

Very positive

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Emily Cortez on 2016-01-16

Ctystal was fantastic to work with! I would recommend shopping with her to all my friends. She helped me pick my frames in the shop & followed up with me the next day by texting & emailing me. I am very happy with the service.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Melly McCutcheon on 2016-01-14

There is never a time that I go into Eye Elegance and leave felling down or depressed. Part of the joy of buying glasses there is the experience you have interacting with the staff. They are happy, open and accepting of people from all walks of life and make everyone feel like they are someone special and they are a friend. I really enjoy going there. Squeek, is of course, my favorite person. She is like family to me now. I love Squeek!

NPS:

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★★★★★ by Anon on 2016-01-11

Crystal was great - patient & friendly service; I enjoyed it so much I bought 2 pairs!

NPS:

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★★★★★ by Karen Thorpe on 2016-01-11

Eric did a fantastic job helping me fine the right frames for me.

NPS:

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★★★★★ by Anon on 2016-01-11

Extremely courteous and helpful.

NPS:

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★★★★★ by Anon on 2016-01-04

Love and appreciate your Associates. Eric, Squeak/Sonia, and my newest friend Chris at the most recent location. Chris is a keeper. The Owner and his son are also AMAZING. Thank you for all you do to maintain integrity in the caliber of your Eye Glasses and for your associates who are honest in opinions and input and caring as well.

NPS:

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★★★★★ by Anon on 2016-01-02

Adriana at the Post Oak location, has very good taste in what looks good (frames) on people. I appreciate her honesty and professionalism.

NPS:

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★★★★★ by Andre Connan on 2015-12-25

Beautiful store, very professional staff Thank you

NPS:

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★★★★★ by Anon on 2015-12-19

Great selection of frames and very professional and responsive staff. This is the only place I will buy glasses from.

NPS:

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★★★★★ by Cindy Pruitt on 2015-12-19

Excellent customer service, above and beyond!

NPS:

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★★★★★ by Anon on 2015-12-18

Excellent staff- very receptive to your eye needs Staff are very knowledgeable
Excellent parking at Post Oak store Excellent Inventory

NPS:

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★★★★★ by Eric Elsenbrook on 2015-12-18

Best place in Houston to find the most fashionable and highest quality glasses. The store is very nice and comfortable, and the staff is knowledgeable and extremely helpful.

NPS:

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★★★★★ by Greg Jones on 2015-12-15

Good service, as usual.

NPS:

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★★★★★ by Anon on 2015-12-14

Excellent Service and fabulous selection of eyewear.

NPS:

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★★★★★ by Jerry Williams on 2015-12-14

After many years, always a pleasure to know "all will be taken care of" when coming to Eye Elegance. Proved again with my recent purchase of two new pair of eyewear.
Jerry Williams

NPS:

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★★★★★ by Margo Rasch on 2015-12-09

Great selections with helpful sales

NPS:

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★★★★★ by Grace Roman on 2015-12-07

Love the convenience of the Post Oak location.

NPS:

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★★★★★ by Anon on 2015-11-23

The salesperson was pleasant, but initially kept trying to steer me to styles she liked, not the style I told her I was looking for. But she eventually caught on and was very helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marty Sexton on 2015-11-15

Good service. Lot's of high end options.

NPS:

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★★★★★ by Robert Shelton on 2015-11-13

Squeak is the best! She doesn't want to sell you just a pair of glasses, she wants to sell you the PERFECT pair of glasses. She works hard to find the right style, the right fit and the right solution. She has her cusomter's best interests at heart!

NPS:

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★★★★★ by Janet Hansen on 2015-11-09

Excellent help with selecting glasses and wonderful people to assist you.

NPS:

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★★★★★ by Beth Sanders on 2015-11-05

Everyone is very nice & helpful!

NPS:

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★★★★★ by Ann Iverson on 2015-10-31

Great team; always helpful and knowledgeable. Great selection of first rate styles and brands. They always fix a problem with my glasses no matter how many years it's been since I bought them there.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christie Toher on 2015-10-30

I found excellent choices of funky glasses. Erick was a great help in advising which style fit my face. Erick was the best part of the experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kristine Mills on 2015-10-29

I have worn glasses for 30 years. Of that time I have been a customer of Eye Elegance for over two decades, my mom introduced me to Eye Elegance. They are without a doubt the finest optician shop I have had the pleasure of frequenting. Not only do they have cutting edge, fashionable frames, but their lab that make their lenses are the best I have seen. When I have purchased glasses from other shops - I always end up back at Eye Elegance to either correct issues with the frames OR remake the prescription lenses. I recommend them highly to all my family and friends.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Janis Peterson on 2015-10-28

This place rocks! Love the selection. Pricey but worth it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Vanessa Rodriguez on 2015-10-25

I received timely and personalized help in selecting my sunglasses. Thanks!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edward Gripon on 2015-10-24

Efficient and very helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Johnnie Frazier on 2015-10-23

Excellent service and personnel

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Kaplan on 2015-10-18

Excellent service--beautiful frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mi Tran on 2015-10-14

We have been a faithful customers of Eye Elegance for the last 16 yrs. In both locations the service is fantastic, their selection is incredible and their focus is 100% client satisfaction. When dealing with me their focus is 100% on me. My latest visit was at the new Post Oak location, Erick V. and the rest of the team are a pleasure to

deal with, they have a good sense of style and are happy to assist when selecting frames and lenses. Erick V. was especially helpful when selecting my new frames, Erick is a good listener, has a lot of patience and is in tune with aesthetics as he helped me select my new frame and lenses and ensured that all my requirements were met. Overall I highly recommend Eye Elegance, best personnel, best selection and fantastic service!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Anon on 2015-10-08

I visited the Post Oak Plaza store on 10/6/15, and was assisted by Erick. He spent a lot of time with me and made sure I bought the best glasses for my particular changes to my eyes due to recent surgery. He was extremely knowledgeable and took his time answering all my questions.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lita Saavedra on 2015-10-08

Excellent service, friendly and knowledgeable staff and great choice of frames!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★☆☆☆ by Joseph Avila on 2015-10-02

Very expensive and slow- 5 day turnaround and you have to leave your frames behind. What do you do if you only have one set of glasses?

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathy Riffle on 2015-10-02

The staff was great. When I called to pay my bill, Eric (I think) that is his name) was super sweet and friendly. Extream lay polite!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathryn Espana on 2015-10-01

Great customer service . First time there and I would definitely come back.

NPS:

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★★★★★ by David Jarvis on 2015-09-29

I always enjoy stopping by to see my friends at Eye Elegance.

NPS:

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★★★★★ by Amy Webster on 2015-09-27

How was my experience at Eye Elegance? Well it isn't over yet! But so far it has been delightful! I live in Cary North Carolina and was trying to replace a pair of frames I had worn previously (made by KATA) and found no one in my area carried them. Even if they carried that brand their attitude was "what you see is what you get ma'am." Through a series of convoluted internet searches I found Eye Elegance located in Texas. On a whim I called and talked to the amazing Crystal. She offered to try and find the frames for me even though they no longer carried that brand. Within 2 days she called me back and had found them! I am now awaiting shipment. How great is that? What outstanding personal customer service! Above and beyond.

NPS:

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★★★★★ by Paola LaPosse on 2015-09-25

It is the first time that it is a pleasure to go get glasses. Erick was very attentive to what I wanted and guided me in the right direction. He truly is an asset and I cannot wait to keep coming to see him for all of my and my family's eye needs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-23

VERY Helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Latta on 2015-09-19

Really wonderful service. HONEST evaluation of which frames looked best. Very patient and knowledgeable. Great.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-17

It will be nice if repeat costumers are given a price break on repair work.

NPS:

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★★★★★ by Anon on 2015-09-02

The friendly people at Eye Elegance provided excellent service and repaired my glasses to new condition. The store always has leading edge eyewear that make me feel great!

NPS:

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★★★★★ by Anon on 2015-09-02

Very Caring, took a lot of time to fit me with the best frames for my face.

NPS:

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★★★★★ by Garnett Barham on 2015-08-29

Thanks so much ! Miss everyone.....

NPS:

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★★★★★ by Michael Sigman on 2015-08-19

Attentive and smooth service. Eye Elegance was able to replace lenses under warrantee with no fuss. The service in general here seems to be a cut above.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-08-17

Great service

NPS:

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★★★★★ by Dorothy McClellan on 2015-08-01

Distinctive collection of frames. Excellent consultation with staff. Highly personalized service. Quality, quality, quality.

NPS:

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★★★★★ by Anon on 2015-07-31

Stepped on my glasses and broke the frame. They have gone above and beyond to get a new piece for the frame and then new lenses because they no longer fit properly. Outstanding service.

NPS:

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★★★★★ by Anon on 2015-07-28

Costly products. Service excellent.

NPS:

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★★★★★ by Winfred Frazier on 2015-07-26

Product is costly, but service is excellent.

NPS:

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★★★★★ by Anon on 2015-07-24

Awesome. I enjoy every visit to your store and love the people even more. Great selection and great service.

NPS:

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★★★★★ by Ruth Ransom on 2015-07-22

Fun glasses and great people. Fast and accurate service. What more can you ask for?

NPS:

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★★★★★ by James O'Neill on 2015-07-21

It has been 4 years since I have been to the store. In fact I showed up in Highland Village standing in front of the old store. I live in Midtown now and the new store is walking distance from the house. Adrienne is simply the best. She always takes the time to have me look around and is quick with great selections to try on. I trust her advice because in all the years I have been coming to the store, she has always been 100% correct in what looks good on me and what works best. I highly recommend your store for cutting edge design and for impeccable service! Especially Adrienne!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Suzanne Courtney on 2015-07-18

The best of the best in designer eyewear selection and service!! Crystal's help was priceless, finding me the most amazing sunglasses that complement my face and personality. I've been a customer of Eye Elegance for over a decade and wouldn't dream of going anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carole Rogers on 2015-07-11

My recent experience at Eye Elegance was excellent as usual. I am a long time client of Eye Elegance. The staff is experienced, knowledgeable and pleasant and are great at assisting with your selection of the perfect frame & lens for you. The eyewear selection is simply the best in Houston.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-07-09

Excellent products and professional & friendly service!

NPS:

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★★★★★ by Anon on 2015-07-08

A great experience as always, period. In fact, I purchased a gift certificate for a friend so that they could experience the difference as well.

NPS:

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★★★★★ by Shere Byrd on 2015-07-07

All of you are quite special & very talented at what you do...Daniel, you're the best, & Nick, you're not far behind. Eye Elegance is my destination point for all my eye wear & RX eye care! Schere Byrd Sass

NPS:

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★★★★★ by Raphael Hansen on 2015-06-25

As always my visit to Eye Elegance was efficient and very professional. Crystal, the representative who assisted me, was very knowledgeable and extremely helpful. Fast courteous service is always a plus. I highly recommend shopping here for all of your eyewear.

NPS:

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★★★★★ by Ivis Westheimer on 2015-06-14

Eye Elegance was recommended to me over ten years ago as a place where I could find great frames and quality fitting and lenses. I like places that are locally owned with long time employees. My progressive bifocals are in stylish frames that fit my face and lifestyle and so are my husbands. I recently bought prescription sunglasses that cut the glare but still provide enough vision so that I can see without taking them off often to see into things or changing light situations. The employee knows me and listened to what I needed in sunglasses and helped me find perfect frames that I love. I highly recommend Eye Elegance for style, quality and service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-06-14

I was extremely happy with the quality of service. I loved when I walked in right away I was allowed to roam a bit and then realizing I didn't know what I was looking for had someone there to help me. The direction that was given me was perfect, meeting my needs, giving me several options and then narrowing down my perfect choice. Thank you so much!

NPS:

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★★★★★ by Anon on 2015-06-14

Appreciate professional assistance received, Great quality and full range of eyeglass frames.

NPS:

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★★★★★ by Denise Hawk on 2015-06-10

Absolute best customer service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jayne Miller on 2015-06-09

My experience was great as always.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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